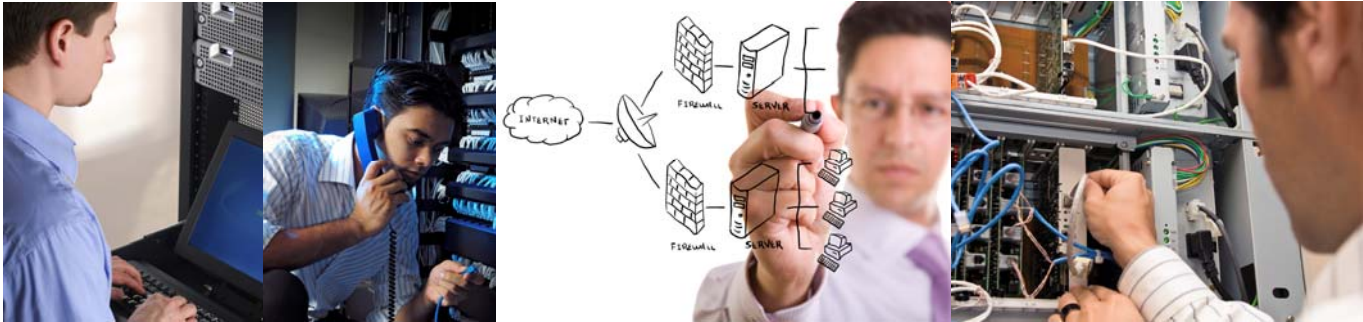


**Logi-Tech Pty Ltd**  
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Australia

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# Capability Statement



Logi-Tech Pty Ltd has over 20 years experience delivering technology solutions to major South Australian companies, industry leaders and as an endorsed supplier of the South Australian Government. We strive to constantly improve our capabilities to deliver to our clients' expectations of technology excellence.

We continually make a significant investment in our people and new technologies.

A South Australian owned company, we are a member of the DISP security program and pride ourselves on delivering highly skilled and motivated technical assistance to provide:

- Project Consultation, Design and Implementation
- Proof of Concept Services
- Independent Systems Audits and Health Check Services
- On Demand Break Fix Support Services
- Temporary or Permanent Backfill Services for Staff on Secondment
- Managed Services and Support

One of our primary services is designing IT solutions to match our client's business requirements, through our understanding of the client's needs and business goals.

Through the knowledge and experience gained from previous projects and through constant training of our engineers, who are multi-skilled across a large range of technologies we are able to deliver an end to end solution with ease.

As a value add, we offer clients backfill support for their staff should they require these services due to sickness, holidays or a surge in demand.

Our areas of expertise include Citrix, VMware and Microsoft. We have several fully trained and accredited Microsoft MCITP, Citrix CCA/CCEA/CCIA, VMware and EMC storage technicians based locally in South Australia. Their skills are constantly upgraded to meet the ever-changing, ever evolving technical demands of the technologies we deliver and to ensure the quality of service they deliver is equal to any available in Australia.

## Engineering Qualifications

Citrix Certified Integration Architect

Citrix Certified Enterprise Administrator

Citrix Certified Administrator

Microsoft Certified IT Professional

EMC Certified Engineer

VMware Certified

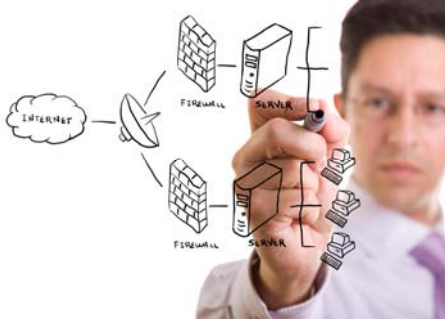
Unisys Managed Services -

UNISYS MSS / NCC

Checkpoint Certified Engineer

Cisco Certified Network Associate

Dell DCSE Master



Logi-Tech boasts high level client partnerships including IBM Business Partner, Microsoft Gold Certified Partner, EMC Velocity Partner and VMware Authorised Consultants. We are also a Citrix Platinum Partner which is issued by invitation only.

These partnerships assist us to consistently deliver up to the minute technology solutions to our clients such as Adelaide Brighton Ltd. the DSTO, Minda Inc and Terri Scheer Insurance Brokers.

Our partnerships require a minimum level of training and proven systems experience. All vendors demand that staff certifications are kept current at all times. With these safe guards in place the vendors ensure that Logi-Tech have a guaranteed service level in place for any client that receives their technologies.

IBM have designated Logi-Tech in South Australia as its main sales and service representative for the Department of Defence in South Australia for its System X products. Logi-Tech has the suitably skilled and certified engineers with Department of Defence security clearances to be able to support IBM products.

We are currently the service arm for Unisys in South Australia. Some of the major global contracts Logi-Tech supports for Unisys include installation and maintenance services in South Australia for Dell, Apple, NEC and EMC. SLA agreements in place are closely supervised and we retain a key focus on our own SLA performances with all our clients at all times.

Our success has been founded on our ability to make informed, rapid decisions, the accessibility of our senior people and the required technical skills. This is combined with the ability of our team to identify potential issues by aligning ourselves in a partnership with you.

We ensure through close communication, proof of concept services and user acceptance testing that you are completely satisfied with our solutions. We maintain a strong relationship with you by holding regular scheduled meetings to discuss your business requirements now and into the future.

### Recent Projects:

**DSTO (SCIS)** - Microsoft Office Communication Server Migration and Implementation, Microsoft Systems Centre Implementation.

**DSTO (JOD)** - SharePoint Design and Implementation, Server and Storage Migration.

### Accreditations

- Microsoft Gold Partner
- Citrix Platinum Partner
- EMC Velocity Partner
- VMWare Partner
- RSA Security Partner
- Wyse Platinum Partner
- Symantec Business Partner
- Trend Micro Authorised Reseller
- IBM Business Partner
- HP Business Affiliate
- Dell Affiliate
- Sun Microsystems
- Lexmark Authorised Service
- Checkpoint Licensed Partner
- Netprivia Network Monitoring
- Cisco Authorised Reseller
- Appsense Gold Solution Partner
- Thinprint Authorised Partner

### Product Experience

Microsoft	HP
Checkpoint	Sun
Lexmark	IBM
Wyse and NeoWare	EMC
Thinprint	Cisco
Surfcontrol	Nortel
Appsense	Citrix
Trend Micro	VMWare