

Strategic Plan



Our Vision

“Exceeding expectations by providing technology excellence through the delivery of IT services to the South Australian business community”

Our Values

Excellence

Integrity

Trust

A Learning Organisation

Team Spirit

Honesty and Openness

Dependability

Our Strategic Directions

Provider of Choice for Managed Services to South Australian Industry and the Defence Sector

Competitive Product Offerings

Strengthen Strategic Partnerships

Build Excellence in the Workforce

Implement Key Systems and Business Processes

Broader Recognition as a Provider of High Quality IT Services

Our Strategies

Provider of Choice for Managed Services

Account Managers for all clients

Aligned training of staff to meet needs

Competitive Product Offerings

Strategic vendor partnerships enabling us to deliver up to the minute technology

Client product awareness and training

Strengthening Strategic Partnerships

Key vendor engagement strategies:

Amcom Citrix

EMC IBM

Microsoft Unisys

VMware

Building Excellence in the Workforce

Strong leadership

Accredited training

Staff development programs

Investment in infrastructure

Implementing Key Systems and Business Processes

Utilising internationally recognised standards

Commitment to integrity and quality

Broader Recognition as a Provider of High

Quality IT Services

Repositioning Logi-Tech in the eyes of the business community